

Campbell Station Primary Care Associates

Caring for Our Community

Family Practice ◆ Primary Care Board Certified Family Nurse Practitioner FFD ID# 62-1864574 Robert M. Martin, MS, CFNP J.K. Buchanan, MD – Consultant Physician

(865) 675-7522 PH (865) 671-3196 FAX

PATIENT INFORMATION

| PLEASE PRINT | | | | |
|--|----------------|-------------|------------|------------------------|
| LAST NAME | FIRST | MIDDLE | | DATE |
| | | | | |
| STREET | | HOME PH | IONE | MARITAL STATUS |
| CITY / STATE | ZIP CODE | BIRTH | IDATE S | SOCIAL SECURITY |
| PERSON RESPONSIB | LE FOR PAYMENT | Insurance (| Carrier: | |
| Pharmacy | : | | | |
| LAST NAME | FIRST | MI | RELATIC | ONSHIP TO PATIENT |
| ADDRESS | CITY | Y | STATE | ZIPCODE |
| | | | | |
| SOCIAL SECURITY NO |). HON | /IE PHONE | BUS. PHONE | DATE OF BIRTH |
| EMPLOYER NAME | | EMPLOY | ER ADDRESS | EMP PHONE |
| EMERGENCY CONTACT | | | | |
| NAME | HOME PHONE | BUSINES | S PHONE R | ELATIONSHIP TO PATIENT |
| DO YOU HAVE A LIVING WILL? Are your Immunizations up to date? | | | | |
| PRESCRIPTION, REFERRAL, LABORATORY, AND DIAGNOSTIC POLICY | | | | |
| In order to provide all patients with the same standard of quality care, it is the policy of this office to Return Telephone calls within 24 hours. For Emergencies, Please present to the ER or call 911. Call-in prescription requests will be approved or denied within 48 hours - Because of liability: <u>Controlled</u> <u>Medications</u> Can Not Be Called In. All health care is rendered by the Board Cartified Primary Care Family Nurse Practitioner. | | | | |

All health care is rendered by the Board Certified Primary Care Family Nurse Practitioner.
 Labs and Diagnostic results in most cases will be ready within 5 working days. Please call for followup.

Please Sign indicating that you have read this policy

Authorization to Release Medical Records

| PATIENT INFORMATION | | | | | |
|---|---|----------------|---------------|-----------------|--|
| LAST NAME F | IRST | MIDDLE | | DATE | |
| STREET | | | HOME | PHONE | |
| CITY / STATE | | ZIP CODE | BIRTH | DATE | |
| ADDRESSED TO HEALTH CARE PROVIDER: | | | | | |
| DR. | | | | | |
| ADDRESS | | CITY | STATE | ZIPCODE | |
| BUSINESS PHONE | BUS | INESS FAX | | | |
| AUTHORIZATION | | | | | |
| I authorize the release of any and all of my medical records (including labs, progress notes, x-ray reports, and all correspondence) to : | | | | | |
| Campbell Station Primary Care Associates Advantage Family Healthcare, PLLC Robert M. Martin, MS, CFNP | | | | | |
| Please Fax, Mail, or Email Medical | Campbell Static | n Brimany Cara | (865) 675-752 | 22 | |
| Records to: | 11541 Kingston Pi Knoxville, TN 3793 | ke, Ste 101 | (865) 671-319 | | |
| SIGNATURE: | | | campbellstat | ion@hotmail.com | |

Campbell Station Primary Care Associates Pre-Office Visit Information

Name: Date:

We will bill your insurance if your coverage can be verified, if it cannot, payment for the visit is due in full at the time of service.

If your insurance coverage cannot be verified, and you cannot pay for the cost of the office visit, then unfortunately you will not be seen and you will have to re-schedule your appointment.

Note to Patient and Third Party Payors:

Acquisition and processing charges are billed if laboratory services are performed. The clinician is entitled to fair compensation for whatever costs are incurred for specimen preparation and handling as well as costs associated with billing and receiving payment for laboratory services that are referred out and for whatever unforeseen services (that are otherwise not reimbursable) might be necessary as a result of the specimen interpretation including, but not limited to, incorporation of the specimen result into the patients file, interpretation results and other contingent factors, notification of the patient of the result and potential changes in treatment plans that require additional clinician time outside of the normal office visit. The additional costs, are acquisition or processing charges the clinician may ethically add to the cost charged by the pathologist, but will not exceed contracted rates. Tennessee Board of Medical Examiners Private Advisory Ruling MD-04-01

The cost of the office visit is \$75.00. When lab analysis is medically necessary, these charges will be added at the end of the visit. We will make every effort to keep the cost to a minimum, including providing cash client discounts when possible. At the same time, we serve our patients according to AHRQ / US Department of Health and Human Services Guidelines

Please Sign indicating that you have read this policy

BILLING POLICY AND CREDIT CARD AUTHORIZATION

To decrease billing expenses for the cost of collections and to facilitate payments for our patients, your balance after insurance payment will be automatically charged to a credit or debit card. You will see a debit on your card statement from Advantage Family Healthcare, PLLC. If your insurance does make additional payments on your account creating a credit in your favor, your card will be refunded immediately.

Please be assured that we protect all of your personal information.

| Patient Name: | Name as Printed on Credit Card: |
|---|---------------------------------|
| Home Phone: | Work or Cell Phone: |
| Credit Card Information: Visa Mastercard | Discover American Express |
| • | |
| Card Number CVC Number | Expiration Date: |
| I authorize Advantage Family Healthcare to a personal balance Lincur after insurance paym | • |

ersonal balance i incur after insurance payment has been made.

Signature

Date _____

| Name: SS # DOB: Age: Address: Marital Status: Telephone # Email: Insurance: Member # | | s / Specialists e: Martin, CFNP | HISTORIAN Who is filling out this form? Patient Spouse C Child Parent C Other: Pharmacy: |
|--|--|--|---|
| Personal Health History | | | |
| Kidney or bladder disease Hypertension Heart or Cardiovascular disease Lung Disease COPD, Asthma, Emphysema Stroke Diabetes Thyroid disease Hepatitis Liver or Pancreatic disease Stomach disease or colon disease Frequent Urination, Urgency, or Accidents Cancer -> TYPE: | Victim of Physic Substance ab Alcohol, Toba Fractures Arthritis Frequent He Problems wit | Psychiatric illness cal or Sexual Abuse use acco, or | Any Other Problems We Have Not Mentioned: Notes: |
| Past Medical History | | | |
| Acute Health Problems: 5 | | Mother: living of Father: living of Siblings: Children: Social History 1. Living Arrangem 2. Alcohol How 3. Tobacco How 4. Recreational Dr Health Maintenanc Last PAP/Pelvic Last Mammogram: Immunizations: Other | deceased hents: w many drinks per week? w many packs per day? ug use |

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Family Practice ♦ Primary Care **Board Certified Family Nurse Practitioner** FED ID# 62-1864574

Robert M. Martin, MS, CFNP J.K. Buchanan MD – Consultant MD

FINANCIAL RESPONSIBILITY

| LAST NAME | FIRST NA | ME | C | OOB |
|---------------------------------------|---------------|--------------------------------------|------------------|---------------------|
| | | | | |
| INSURANCE INFOR | MATION (Pleas | e allow us to ma | ake a copy of yo | our insurance card) |
| PRIMARY INSURANCE | | | S | SECONDARY INSURANCE |
| INSURANCE NAME | INSURA | NCE NAME | | |
| CLAIMS ADDRESS | | CLAIMS ADD | RESS | |
| INSURANCE PHONE NO. | | INSURANCE PHONE NUMBER | | |
| ID NUMBER: | | ID NUMBER | | |
| GROUP NUMBER: | | GROUP NUMBER | | |
| SUBSCRIBER'S NAME: | | SUBSCRIBER'S | S NAME | |
| SUBSCRIBER'S SS # | | SUBSCRIBER'S | S SS # | |
| SUBSCRIBER DATE OF BIRTH | SEX | SUBSCRIBER BIRTH | R DATE OF | SEX |
| PATIENT'S RELATIONSHIP TO SUBSCRIBER: | | PATIENT'S RELATIONSHIP TO SUBSCRIBER | | |
| EFFECTIVE DATE | | EFFECTIVE DA | ATE | |

IMPORTANT! PLEASE READ

The patient (or guardian) is ultimately responsible for all fees, regardless of insurance coverage or pending litigation. If you have insurance coverage, a claim will be filed, however, the patient (or guardian) is responsible for all fees. It is the patient's (or guardian's responsibility to assure that the provide is a member of your insurance plan and inform our office, prior to being seen, or if you have been scheduled with a non-provider. It is also your primary responsibility to inform our office of any needed prior authorizations.

AUTHORIZATION and ASSIGNMENT of BENEFITS

I hereby authorize Advantage Family Healthcare, PLLC, to furnish information to my insurance carrier concerning my illness and treatment and to request additional medical information from any hospital or provider who has cared for me.

I hereby assign Advantage Family Healthcare, PLLC, all payments for medical services rendered to my dependents or myself. I understand that in the event that the signee defaults or becomes delinquent on the terms of this agreement, a finance charge of 1.5% per month will be added to the balance from the date of service. Should the provider of service be required to employ an Attorney or a collection service to collect the balance, a fee of 50% shall be added to the amount due, plus any court costs and attorney fees if necessary to enforce this agreement.

Patient Signature (or guardian): Date: encdate

PATIENT CONSENT FORM

The Department of health and Human Services has established a "Privacy Rule" to help insure that personal health care information is protected for privacy. The Privacy Rule was also created in order to provide a standard for certain health care providers to obtain their patients' consent for uses and disclosures of health information about the patient to carry out treatment, payment, or health care operations.

As our patient we want you to know that we respect the privacy of your personal medical records and will do all we can to secure and protect that privacy. We strive to always take reasonable precautions to protect your privacy. When it is appropriate and necessary, we provide the minimum necessary information to only those we feel are in need of our health dare information and information about treatment, payment or health care operations, in order to provide health care that is in your best interest.

We also want you to know that we support your full access to your personal medical records. We may have indirect treatment relationships with you (such as laboratories that only interact with physicians and not patients), and may have to disclose personal health information for purposes of treatment, payment, or health care operations. These entities are most often not required to obtain patient consent.

You may refuse to consent to the use of disclosure of your personal health information, but this must be in writing. Under this law, we have the right to refuse to treat you should you choose to disclose your Personal Health Information (PHI). If you choose to give consent in this document, at some future time you may request to refuse all or part of your PHI. You may not revoke actions that have already taken been taken which relied on this or a previously signed consent.

If you have any objections to this form, please ask to speak with our HIPPA Compliance Officer.

You have the right to review our privacy notice, to request restrictions and revoke consent in writing after you

have reviewed our privacy notice.

Print Name: _____ Date: encdate 4:30 PM

COMPLIANCE ASSURANCE NOTIFICATION FOR OUR PATIENT

To our Valued Patients:

The misuse of Personal Health Information (PHI) has been identified as a national problem causing patients inconvenience, aggravation, and money. We want you to know that all of our employees, managers, and providers continually undergo training so that they may understand and comply with government rules and regulations regarding the Health Insurance Portability and Accountability Act (HIPPA) with particular emphasis on the "Privacy Rule". We strive to achieve the very highest standards of ethics and integrity in performing services for our patients.

It is our policy to properly determine appropriate uses of PHI in accordance with the governmental rules, laws and regulations. We want to ensure that our practice never contributes n any way to the growing problem of improper disclosure of PHI. As par of this plan, we have implemented a Compliance Program that we believe will help us prevent any inappropriate use of PHI.

We also know that we are not perfect! Because of this fact, our policy is to listen to our employees and our patients without any thought of penalization if they feel that an event in any way compromises our policy of integrity. Moreover, we welcome your input regarding any service problem so that we may remedy the situation promptly. Thank you for being one of our highly valued patients.

COMPLIANCE ASSURANCE NOTIFICATION FOR OUR PATIENTS

To our Valued Patients:

The misuse of Personal Health Information (PHI) has been identified as a national problem causing patients inconvenience, aggravation, and money. We want you to know that all of our employees, managers, and providers continually undergo training so that they may understand and comply with government rules and regulations regarding the Health Insurance Portability and Accountability Act (HIPPA) with particular emphasis on the "Privacy Rule". We strive to achieve the very highest standards of ethics and integrity in performing services for our patients.

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PATIENT TESTING AFTER HEALTHCARE WORKER EXPOSURE

| PLEASE PRINT | | | | |
|--|-------|--------|------|--|
| LAST NAME | FIRST | MIDDLE | DATE | |
| | | | | |
| | | POLICY | | |
| Advantage Family Healthcare and other health care workers handle blood and other body fluids for many reasons, such as when performing lab tests, inserting tubing, and cleaning equipment. It is the policy of Advantage Family Healthcare, PLLC to test a patient for Hepatitis B, Hepatitis C, and HIV (the virus that causes AIDS) if any employee or other health care worker is exposed to a patient's blood or other body fluids in such a way that transmission of these infections could occur. An example of an accidental exposure is a needle stick with a needle that has been used on you. Should an accidental exposure occur, the tests would be at no cost to you. We are requesting that you sign this consent form prior to treatment, but you are not required to do so. | | | | |
| AUTHORIZATION FOR TESTING | | | | |
| If any employee or other health care worker is exposed to my blood or body fluids, I hereby authorize Advantage Family Healthcare, PLLC to test my blood for Hepatitis B, Hepatitis C, and HIV. | | | | |
| \leftarrow | | | | |
| Patient's Signature | | Date | | |
| I decline to authorize the above testing. | | | | |
| Patient's Signature | | Date | | |
| | | | | |

Payment Plan Agreement

I, ______agree to pay Advantage Family Healthcare, PLLC the balance of incurred charges for my account according to the payment schedule set out below. I understand that I am responsible for all fees and agree to stated payment policies, including collection fees and/or legal fees should I default on repayment.

Name:

Advantage Family Healthcare Payment Plan:

| Balance | Repayment Period to be Paid In Full by: |
|-------------------|---|
| £ 1 £00 | 2 months from data of Convisa |
| \$ 1 - \$99 | 3 months from date of Service |
| \$100 - \$499 | 6 months from date of Service |
| \$500 and Greater | 9 months from date of Service |

I understand that at the time of service, I will be responsible for my co-pay, if applicable, plus 1/2 the outstanding balance or \$50 whichever is less.

Name:

Patient Signature (or Guardian) _____ Date: _____

Payment may be in the form of Cash, Check, Visa, or Mastercard paid in person or by US Mail payable to:

AFHC **Campbell Station Primary Care Associates** 11541 Kingston Pike, Suite 101 Knoxville, TN 37922

Reminders will be sent out on the 1st of each month whenever the account maintains an indebted balance. This payment plan has been made available to help you the patient continue to receive quality health care when full payment at the time of service is not financially possible. AFHC reserves the right to request payment in full should the account remain delinguent beyond the stated time periods. Thank you for your cooperation.

MEDICATION HISTORY

PATIENT NAME:

PHARMACY:

PLEASE LIST ALL MEDS THAT YOU ARE CURRENTLY TAKING

| Medical Condition | ······································ |
|-------------------|--|
| Drug Name | Dosage |
| Medical Condition | |
| Drug Name | |
| Medical Condition | |
| Drug Name | Dosage |
| Medical Condition | |
| | Dosage |
| Medical Condition | |
| Drug Name | Dosage |
| Medical Condition | |
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